State of New Hampshire Department of Safety
Homeland Security and Emergency Management

SITUATION REPORT

General Incident Information

Situation Overview

The State of New Hampshire is following the Coronavirus Disease 2019 (COVID-19) closely and working with partners throughout the incident. 2/1/2020 (1000) – NH DHHS Incident Management Team activated
3/4/2020 (1200) – Declaration of Public Health Incident (Comm. Lori Shibinette)
3/13/2020 (1330) – State Emergency Operations Center opened at Partial Activation
3/16/2020 (0700) – FEMA Regional Response Coordination Center activated

Eight Emergency Orders have been issued by Governor Sununu thus far (captured under Declarations/Waivers).
ESFs staffed in SEOC: 2, 4, 5, 6, 7, 8, 13, 14, 15, 16, 17

Operational Objectives

1. Maintain reliable communications with partners.
2. Maintain and share situational awareness between all partners.
3. Execute timely and efficient response to any requests for assistance received by SEOC.
4. Develop and maintain a long-term staffing plan for operation of the SEOC.
5. Determine the need for any additional plans or planning mechanisms.
6. Operate Joint Information System (JIS) to verify, coordinate, and disseminate public information efforts as the event dictates.

Significant Events / Priority Issues

• Governor Sununu announced that a $50 million fund would be established for hospitals and health care providers in the state. No-interest, short-term loans will be available along with longer-term loan guarantee opportunities to help health care facilities.
• State’s request for a disaster declaration has been granted, allowing businesses to apply for loans from the U.S. Small Business Association. The loans can help provide capital to cover fixed debts, payroll and accounts payable expenses. Business owners can apply at SBA.gov/disaster.
• Prioritization of testing to those at most risk of developing serious illness or spreading it to others, such as health care workers and other essential workers.
• Any person with COVID-19 compatible symptoms who is not tested and can be managed at home (i.e., does not require hospitalization) should be instructed to self-isolate until:
  o At least 7 days have passed since symptoms first appeared, AND
  o At least 72 hours (3 days) have passed since recovery – which is defined as resolution of fever without the use of fever-reducing medications and improvement in respiratory symptoms.

Call Center Volume
• 211 (3/19/20 - 987)
• JIC (3/19/20 - 80)

Number of Persons with COVID-19: 44
Number of Persons with Test Pending in PHL: 631
Total Number of Persons Tested at NH PHL: 1420
Number of Persons Being Monitored in NH (approximate point in time): 575

Status of State Operations

EOC Activation Level:
Partial Activation
# SITUATION REPORT

## WebEOC Incident Number:

Date/Time of Report: 2020-004 COVID-19 03/19/2020 18:30:00

## Misc. Information/Notes

Continue to inform communities to track their costs and expenses related to the COVID-19 incident.

## Contact Person/Number

Name: Whitney Welch

Date/Time: 3/18/2020

## Conference Call

Conference Call, DHHS, HSEM

## Modification of data and privacy governance

## Disaster Support Function Summary

### ESF 02 - Communications and Alerting

**Status:**

Staffed in SEOC

- 0950 Hrs: filled request for 911 Script Document from ESF 4 R. Farley (caller request Somersworth Fire)
- Dave R. responded and provided script language and access via website
- Action completed at 1030 hours
- 1345 Hrs: request from Ops Director for replacement Cisco desk phones for HSEM liaison officer
- Art D. and Dave R located and delivered 12 replacement phones to HSEM library
- Action completed at 1430 Hrs.

### ESF 04 - Fire Fighting

**Status:**

Staffed in SEOC

- Multiple inquires from PDs and FDs in reference to guidance for their members who may have been exposed to patients with CoVID-19, also alternate lodging options for first responders who need to quarantine. Working to establish an intake form for municipal departments to report exposures to their staff. Flow charts and protocol to come for first responders.

## Declarations / Waivers

<table>
<thead>
<tr>
<th>Type</th>
<th>Information</th>
<th>Date/Time</th>
<th>Expiration (if applicable)</th>
</tr>
</thead>
<tbody>
<tr>
<td>National State of Emergency</td>
<td></td>
<td>3/13/2020</td>
<td></td>
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<tr>
<td>NH State of Emergency</td>
<td></td>
<td>3/13/2020</td>
<td></td>
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<tr>
<td>Emergency Order 1</td>
<td>Closure of Schools</td>
<td>3/15/2020</td>
<td></td>
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<tr>
<td>Emergency Order 2</td>
<td>Gatherings over 50, Dining Room Restrictions</td>
<td>3/16/2020</td>
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<tr>
<td>Emergency Order 3</td>
<td>Utility Disconnections</td>
<td>3/17/2020</td>
<td></td>
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<tr>
<td>Emergency Order 4</td>
<td>Evictions and Foreclosures</td>
<td>3/17/2020</td>
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<tr>
<td>Emergency Order 5</td>
<td>Expanded Unemployment Access</td>
<td>3/17/2020</td>
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<tr>
<td>Emergency Order 6</td>
<td>Takeout/Delivery of Beer or Wine</td>
<td>3/18/2020</td>
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<tr>
<td>Emergency Order 7</td>
<td>Modification of data and privacy governance</td>
<td>3/18/2020</td>
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<tr>
<td>Emergency Order 8</td>
<td>Expansion of access to telehealth services</td>
<td>3/18/2020</td>
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</tbody>
</table>

## Weather Conditions

NEW ENGLAND, adjusted for population differences

![Graph showing population differences in New England](image)

## Scheduled Meetings

<table>
<thead>
<tr>
<th>Type</th>
<th>Location</th>
<th>Date/Time</th>
<th>Contact Person/Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>ESF Call</td>
<td>Conference Call</td>
<td>3/20/2020 - 0800</td>
<td></td>
</tr>
<tr>
<td>DHHS Incident Mgmt Team</td>
<td>Conference Call, invite only</td>
<td>3/20/2020 - 0900</td>
<td></td>
</tr>
<tr>
<td>EMD Call</td>
<td>Conference Call, DHHS, HSEM</td>
<td>3/20/2020 - 1200</td>
<td></td>
</tr>
<tr>
<td>CDC Public Health Operations</td>
<td>Conference Call, invite only</td>
<td>3/20/2020 - 1500</td>
<td></td>
</tr>
</tbody>
</table>
WebEOC Incident Number: 2020-004 COVID-19
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**SITREP #:**

### Significant Local Events

- A hotel has been secured for quarantining people.

### ESF 05 - Emergency Management

**Status:** Staffed in SEOC

- Operations: Continuing to support needs of JIC, call centers, and SEOC as well as all ESF partners.
- Planning: Continue to develop/modify IAPs and additional documentation as needed.
- Building out planning cells as needed with incorporation of applicable ESFs and support agencies.
- Logistics: Continue to review and route resource requests as received.
- Finance: Tracking and reviewing costs associated with COVID-19 Response.

### ESF 06 - Mass Care, Housing, and Human Services

**Status:** Staffed in SEOC

- ESF 6 handed the hotel/motel project over to the Governors office to work on.
- We are actively looking for places for quarantining people.
- A hotel has been secured for quarantining people.

### ESF 07 - Resource Support

**Status:** Staffed in SEOC

- Products sourced:
  - MREs
  - Spray bottles
  - Sanitizer
  - Thermal thermometers
  - Tent rental
  - Sleeping bags

### ESF 08 - Health and Medical

**Status:** Staffed in SEOC

- The state of NH has 44 positive cases.
- Labs are very busy with a specimen backlog.
- NH is trying to implement telemedicine in areas around the state.
- ESF 8 is working with the NHNG to coordinate surge space in each hospital's geographical area.
- ESF 8 is working on getting the Convenient MD clinics up for the coming weekend.
- ESF 8 continues to coordinate the mobile clinics at several locations.
- ESF 8 continues to coordinate PPE purchase and distribution.

### ESF 13 - Law Enforcement

**Status:** Staffed in SEOC

- Continue to monitor situation and support partners as needed.

### ESF 14 - Volunteer Management

**Status:** Staffed in SEOC

- Participated in conference call with VOAD and Volunteer NH to identify opportunities to streamline process for leveraging ESF #14 resources.
- Working on process to provide guidance to efficiently leverage partners/resources within ESF #14.

### ESF 15 - Public Information

**Status:** Staffed in SEOC

- Number of Persons with COVID-19: 44
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- JIC Calls: 80

### ESF 16 - Military Support

**Status:** Staffed in SEOC

- Continue to monitor situation and support partners as needed.

### ESF 17 - Cybersecurity

**Status:** Staffed in SEOC

- Continue to monitor situation and support partners as needed.

### ESF 18 - Business and Industry

**Status:**

#### Recovery Support Function Summary

- No Recovery Support Functions Activated at this time.

#### Additional Information
Support Agencies
Granite United Way (GUW) has established a relief fund for donations. Text “GUW Help” to 41444.
FEMA: President Trump issued an Emergency Declaration for the State of New Hampshire FEMA-3445-EM. Incident period started January 20, 2020 and is ongoing. Regional Response Coordination Center activated as of March 16, 2020.
DOIT: Supporting IT needs of stakeholders as needed
Primex: All calls regarding Workers Comp and General Liability (NH public entities) refer to 800-698-2364

Significant Local Events
Local Liaisons:
- Continue outreach to all 234 communities and answer incoming calls with questions from our Police, Fire, and Emergency Management Directors.
- Continue to inform communities to track their costs and expenses related to the COVID-19 incident.

Misc. Information/Notes